

Hinkler Hall of Aviation Volunteer Program Information

Volunteering at Hinkler Hall of Aviation

Bundaberg Regional Council prides itself on the quality of its museum, Hinkler Hall of Aviation, paying tribute to local aviation pioneer Bert Hinkler.

Council's volunteer programs enable the community to connect with the Hinkler Hall of Aviation and to become a valued and valuable part of the team who deliver quality exhibits.

Volunteers are a vital part of the life of the community and Council is currently accepting applications for placements at Hinkler Hall of Aviation.

A day in the life of a Hinkler Hall of Aviation volunteer

Volunteers assist the Team Members with their daily tasks; ensuring that visitors are well informed and have a memorable experience. Typical volunteer tasks that occur on a daily basis include:

- Answering visitor's questions
- Provide commentary to tour groups at Hinkler Hall of Aviation and Fairymead House
- Visitor Services Guide (Customer service administration)
- General cleaning

Application process

To ensure that volunteers are selected for their suitability, interests and skills in particular areas, there is an application and interview process.

We ask that prospective volunteers fill in an application form and attend an interview. A formal offer will be made and, if accepted, an induction and training process will follow.

Work expectations

Where volunteers have said they are available, and are rostered on to work specific shifts, there is an expectation of 100% attendance on rosters. Volunteers act as staff of Bundaberg Regional Council and are required to adhere to Council's Code of Conduct and other operational policies and procedures.

Volunteer incentive program

Hinkler Hall of Aviation provides a strong incentive program to ensure that volunteers are valued over and above their generosity of time and skill. This program includes:

- Invitations to special events at Hinkler Hall of Aviation
- Recognition of new volunteers and those who have achieved volunteering milestones at Council's Annual Volunteers Morning Tea

Volunteers are provided with training and equipment necessary to undertake their roles. Please note that if shirts have been provided, that they remain the property of Bundaberg Regional Council and must be returned, clean and in good condition upon your departure from Bundaberg Regional Council.



Fairymead
House

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Fax: (07) 4 130 44 10
PO Box 3130, Bundaberg Qld 4670
hinklerhall@bundaberg.qld.gov.au
hinklerhallofaviation.com

Feedback

As a volunteer, you will be a vital part of presenting and caring for our museum to a high standard. We hope that our volunteers will provide feedback not only on their roles, but on improvements to exhibits, and ideas for future exhibits that we might deliver at Hinkler Hall of Aviation. Volunteers are a vital connection to our communities and we look forward to working with you.

Applications

To apply for a volunteer position, complete the application form which can be collected from Hinkler Hall of Aviation or emailed out to you. After the completed application is received, we will process the application and if successful, you will be invited to attend an interview.

Contact us

For more information or to request an application form please contact us at hinklerhall@bundaberg.qld.gov.au or visit us in person at:

Hinkler Hall of Aviation

6 Mount Perry Road
P.O. Box 3130
Bundaberg Qld 4670

07 4 130 4400

hinklerhall@bundaberg.qld.gov.au

hinklerhallofaviation.com

Hinkler Hall of Aviation Opening Hours

9am – 3pm daily

Closed on Good Friday, ANZAC Day and Christmas Day



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